

DigitalEd

Möbius Deprecation Policy

DigitalEd is committed to supporting our customers with the highest quality of service possible. DigitalEd reserves the right to deprecate previous versions or components of Möbius when necessary to ensure optimal performance and security for our users.

Should DigitalEd determine that a version or component of Möbius is to be deprecated, communications will be delivered to customers as milestones according to Figure 1 below. Communications will contain information about why said version or component is being deprecated and what functionality will supersede it.

Figure 1 - Möbius Deprecation Schedule

0 Months - DigitalEd communicates to Möbius users that a version or component will be deprecated.

- End of sale for deprecated version or component.
- Maintenance period begins for deprecated version or component.

6 Months - Reminder of deprecated version or component.

12 Months - Last reminder of deprecated version or component.

18 Months - Version or component is deprecated and all maintenance and support is ceased.

Definitions:

- End of sale: Version or component that is to be deprecated will no longer be sold to customers.
- Maintenance period: Customer Success will continue to support customers as they transition to new functionality.